

# Luigi Zaini S.p.A.

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## Privacy Policy concerning the processing of personal data pursuant to art. 13-14 Reg.to EU 2016/679

### Data Subjects: Interested in reporting and complaining about products.

Luigi Zaini S.p.A., in its quality of Owner of the treatment of your personal data, pursuant to EU Reg.to 2016/679 hereinafter referred to as the 'GDPR', hereby informs you that the aforementioned legislation provides for the protection of subjects with respect to the processing of personal data and that such treatment will be based on principles of fairness, lawfulness, transparency and protection of your privacy and rights.

Your personal data will be processed in accordance with the legislative provisions of the above-mentioned legislation and the confidentiality obligations provided for therein.

Purpose and legal basis of the processing: in particular, your data will be used for the following purposes relating to the execution of measures related to contractual or pre-contractual obligations:

- Inclusion on report and/or complaint on products.

Your data will also be used for the following purposes necessary for the pursuit of the legitimate interest of the data controller:

- Product Reporting and/or Complaints.

Processing methods. Your personal data may be processed in the following ways:

- processing by means of computers.

All processing is carried out in compliance with the procedures set out in art. 6, 32 of the GDPR and through the adoption of the appropriate security measures provided.

Your data will be processed only by personnel expressly authorized by the Data Controller and, in particular, by the following categories of authorized personnel :

- IT Area; freight
- forwarders;
- Marketing  
Department

Communication: your data may be communicated to external parties for the proper management of the relationship and in particular to the following categories of Recipients, including all duly appointed Data Processors:

- in the context of public and/or private entities for which the communication of data is mandatory or necessary in compliance with legal obligations or is in any case functional to the administration of the relationship;
- Freight Forwarders, Carriers, Employers, Post Offices, Logistics Companies.

Dissemination: Your personal data will not be disseminated in any way.

Retention Period. We would like to point out that, in compliance with the principles of lawfulness, purpose limitation and data minimization, pursuant to art. 5 GDPR , the retention period of your personal data is:

- 10 years for legitimate interest in case of litigation;
- established for a period of time not exceeding the performance of the services provided.

Data Controller: the Data Controller, pursuant to the Law, is Luigi Zaini S.p.A. (Via Carlo Imbonati 59, 20159 Milano (MI), VAT 00868710153).

You have the right to obtain from the Data Controller the erasure (right to be forgotten), the limitation, updating, rectification, portability, opposition to the processing of personal data concerning you, as well as in general you can exercise all the rights provided for by Articles 15, 16, 17, 18, 19, 20, 21, 22 of the GDPR.

You can also view the updated version of this information at any time by connecting to the internet address <https://www.privacylab.it/informativa.php?11816482196>.

### EU Reg.to 2016/679: Art. 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the Data Subject

1. The interested party has the right to obtain confirmation of the existence or otherwise of personal data concerning him/her, even if not yet recorded, their communication in intelligible form and the possibility of making a complaint to the Supervisory Authority.

2. The interested party has the right to obtain the indication:

- a. the origin of the personal data;
- b. the purposes and methods of the processing;
- c. the logic applied in the case of processing carried out with the aid of electronic tools;
- d. the identification details of the Data Controller, the Data Processors and the Designated Representative pursuant to Article 5, paragraph 2;
- e. of the subjects or categories of subjects to whom the personal data may be communicated or who may become aware of them in their capacity as designated representative in the territory of the State, managers or persons in charge of the processing.

3. The interested party has the right to obtain:

- a. the updating, rectification or, when interested, the integration of the data;
- b. the cancellation, transformation into anonymous form or blocking of data processed in violation of the law, including those whose retention is not necessary in relation to the purposes for which the data were collected or subsequently processed;
- c. certification that the operations referred to in letters a) and b) have been brought to the attention, also with regard to their content, of those to whom the data have been communicated or disseminated, except in the case in which this fulfilment proves impossible or involves the use of means manifestly disproportionate to the right protected;
- d. data portability.

4. The interested party has the right to object, in whole or in part:

- a. for legitimate reasons, to the processing of personal data concerning him/her, even if pertinent to the purpose of the collection;
- b. to the processing of personal data concerning him/her for the purpose of sending advertising material or direct sales or for carrying out market research or commercial communication.